Disclaimer

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The limits of informational, educational, AI and third-party material, without removing KRAVIA's own obligations.

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1. Purpose and relationship to other documents

1.a — Operator. Vidyaluma is a product of KRAVIA PRIVATE LIMITED. This Disclaimer explains the status and limits of public information, demonstrations and enabled assistance features. It is read with L02 and the applicable school agreement; it is not a substitute for the Privacy Policy, a negotiated service commitment or a statement that KRAVIA has no responsibility.

1.b — Mandatory protections. Nothing in this Disclaimer excludes a duty, remedy or liability that cannot lawfully be excluded. A broad general statement cannot override a specific agreed obligation. Responsibility is assessed by cause, control, applicable law and enforceable terms, not merely by whether a feature uses AI or an external provider.

2. Website information and demonstrations

2.a — Availability descriptions. Product pages describe capabilities and intended workflows. A preview, mock dataset, animation, roadmap item or illustrative screenshot is not evidence that a feature is enabled for every school or that a provider integration has completed production verification. The accepted order and verified service configuration establish what is supplied.

2.b — Accuracy and corrections. KRAVIA must take reasonable care that current public statements, charges and material feature descriptions are accurate. Report an apparent error through support@vidyaluma.in. We must correct substantiated misleading content rather than rely on this Disclaimer to preserve it indefinitely.

2.c — External references. Links to government, provider or educational resources are supplied for their identified purpose. Their availability and content may change. A link or integration does not establish government ownership, sponsorship, accreditation or approval of Vidyaluma.

3. Educational outcomes and school decisions

3.a — Educational role. Vidyaluma supports school work; it is not the school, examining board or educational regulator. Authorized school personnel decide admissions, final marks, attendance confirmations, discipline and teaching interventions. Families should use the school's academic-review process for a disputed result, while KRAVIA investigates an attributable technical fault.

3.b — No guaranteed outcome. Use of the service does not guarantee a grade, examination result, admission, learning improvement, accreditation or government acceptance. Results depend on several factors, including correct inputs and qualified review. This limitation does not excuse a failure to perform a separately promised processing or delivery function.

3.c — Records. A generated report is not automatically an official school certificate or conclusive legal evidence. It requires the school's applicable approval, authentication and issue process. Necessary audit history should distinguish a draft, corrected result and approved version.

4. AI-generated material

4.a — Limitations. AI may produce inaccurate, incomplete, biased or fabricated content, misread handwriting, omit context or suggest an unsuitable answer. Important outputs need review against source material. A confidence score or fluent explanation is not proof of correctness.

4.b — Prohibited conclusions. Vidyaluma AI is not offered for medical or psychological diagnosis, emotion detection, identity adjudication or autonomous consequential decisions. Academic trends must not be described as clinical findings or guaranteed future performance. Sensitive student data is restricted by default.

4.c — Human review and accountability. Authorized reviewers should verify generated marks and content before publication. KRAVIA remains responsible for its model integration, safety controls, accurate disclosures and attributable software failures. A human-approval requirement does not automatically extinguish a remedy for defective service.

4.d — Intellectual property. AI output may be similar to other material, may contain third-party content and may not attract exclusive rights. Users must check relevant permissions for distribution. KRAVIA does not claim ownership of school submissions simply because its system processed them.

5. Identity, documents and signing

5.a — Separate purposes. OVSE/Aadhaar App verifies permitted adult identity claims; DigiLocker retrieves or verifies selected permitted documents; the school-authority review evaluates representation; Leegality facilitates agreement execution. Success in one step must not be represented as success in another.

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5.b — No blanket legal guarantee. A digital signature's suitability depends on the agreement, signatory authority, chosen method, applicable formalities and reliable evidence. Provider completion alone does not cure a forged authority record, wrong document or missing execution requirement. Signing disputes are investigated with the relevant provider and preserved evidence.

5.c — No provider impersonation. Vidyaluma is not UIDAI, DigiLocker, Leegality or a government verification service. Provider marks and claims must be used only with appropriate permission and accurate attribution. Registration does not certify all Vidyaluma modules or establish government endorsement.

6. Payments, transport and emergency limitations

6.a — Payments. Schools establish school-fee amounts and school-fee refund rules. KRAVIA administers its own subscription charges and applicable remedies. Settlement depends on the approved banking/payment route; a pending provider status is not proof of successful payment. We remain responsible for attributable integration and reconciliation failures.

6.b — Transport. A school or transport operator controls vehicles, drivers, supervision and passenger safety. A location display may be delayed or unavailable and is not continuous proof of a child's whereabouts. KRAVIA remains responsible for any promised tracking or notification function within its control.

6.c — Emergencies. Do not rely exclusively on Vidyaluma to report immediate danger or obtain emergency assistance. Contact appropriate responders and responsible school personnel directly. No continuous monitoring, guaranteed alert delivery or emergency intervention is implied unless expressly and lawfully undertaken.

7. Security, availability and review

7.a — Evidence, not absolutes. No system is perfectly secure or always available. Security, backup, recovery and accessibility statements must reflect verified capabilities. KRAVIA does not inherit a supplier's certification and must not publish unsupported "100% secure", "zero data loss" or universal compliance claims.

7.b — Remedies remain. Outages and incidents require appropriate mitigation, communication and review under L08, T01 and the school agreement. External origin is not an automatic exemption for KRAVIA's own duties. Report misleading information or a disputed disclaimer application under L10.

7.c — Version control. The Disclaimer is maintained through approved source releases with real dates and archived versions. The 1 November 2026 effective date does not retrospectively disclaim a duty or create earlier acceptance.

Related documents
L02 — Terms & ConditionsL07 — Billing, Subscription, Cancellation & Refund PolicyL08 — Support & Service Commitments PolicyL10 — Grievance, Complaints & Appeals PolicyT01 — Security & Service Reliability StatementT03 — Responsible AI Policy

The current published version is shown. Earlier review copies do not create customer acceptance or contractual terms.

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